



Timber is a beautiful natural product, but like any natural material, it requires proper care to maintain its beauty and lifespan. This guide will equip you with the knowledge to maximize the enjoyment of your new timber floor.

Maintaining the beauty of your timber floors is surprisingly simple!

Regular cleaning is key to keeping them looking their best.

[www.marchandonline.co.nz](http://www.marchandonline.co.nz)

# AFTERCARE GUIDE

Maintaining the beauty of  
your Marchand Oak.



**MARCHAND**  
LUXURY OAK

## AFTERCARE GUIDE

Here's what you need to do:

---

### Weekly Cleaning:

**Vacuum:** Use a soft-bristle attachment to remove dust, sand, and debris. Ensure the vacuum wheels are clean and free rolling to avoid scratching the lacquer finish.

**Mop:** Use a microfiber pad with a wood floor cleaner solution suitable for your floor's finish. Wipe along the floorboards with the grain, then dry with the mop until almost no moisture remains. Any product should be specifically designed for wood floors.

### Tips for Optimal Results:

- + Sweep, mop with an anti-static cloth, or vacuum frequently.
  - + Use only cleaning products specifically formulated for wood floors. Others may leave harmful residue or dull the finish.
  - + Avoid soaking the floor. It should dry within 2-3 minutes of cleaning.
  - + Use a damp, not wet, mop or cloth. Steam mops are not recommended.
  - + Wash the microfiber mop pad regularly to maintain cleaning effectiveness.
- 

### Deep Cleaning (Every 2-4 Years):

A deeper clean removes dirt, grime, and scuff marks that regular cleaning might miss. This helps your floors stay beautiful for years to come. We recommend hiring a professional for deep cleaning using a wood floor scrubber.

---

### Coating Refurbishment (Every 5-8 Years):

Over time, your floor's protective coating may show wear and tear. Here's what to do:

- + **Light Sanding:** For slight scratches or wear, a professional can lightly sand the surface followed by two coats of a high-quality traffic-rated matte finish for renewed protection.
  - + **Full Sand and Recoat:** If your floor is discoloured, deeply scratched, or dull, it may need a complete refinishing. A professional can sand it back to bare wood, re-stain it (if desired), and apply a new protective coating system.
- 

### Maintaining a Stable Climate

Timber flooring reacts to surrounding conditions. Ideal relative humidity is between 40% and 60%. A dehumidifier or humidifier may be necessary to maintain this range. Maintain an average temperature between 16°C and 27°C.



### Need a Professional?

Contact our team at [info@Marchandonline.co.nz](mailto:info@Marchandonline.co.nz) for recommendations on specialists in your area. We can also provide information on what products are best and always recommend Bona products.

### Protecting Against Sun and UV Exposure

Direct sunlight can cause excessive heat, fading, and warping. Utilize UV-protected windows, blinds, or curtains. Avoid placing rugs on the floor for the first 3 months to allow even colour development. Regularly move rugs and furniture to minimize uneven colour variations.

---

### Everyday Care Tips

- **Prevent Scratches:** Lift furniture when moving, use felt pads, and avoid shoes with sharp objects.
  - **Minimize Moisture Damage:** Clean spills promptly, address leaks immediately, and use breathable mats at entrances.
  - **Control Pet Damage:** Keep nails trimmed and use mats at pet entry points.
- 

### Holiday Homes and Bach's

For unoccupied periods, consider a local caretaker to manage humidity and ventilation. Portable humidifiers or HRV systems can help maintain proper humidity levels.

Following these simple guidelines will ensure your timber floor remains a source of beauty and enjoyment for years to come.

---

[www.marchandonline.co.nz](http://www.marchandonline.co.nz)  
[info@marchandonline.co.nz](mailto:info@marchandonline.co.nz)  
[@marchandflooring](https://www.instagram.com/marchandflooring)